

Subscriber Standard Terms and Conditions

1. Definitions

1.1. In this Agreement, unless inconsistent or otherwise indicated by the context, the following terms shall bear the following

meanings:

1.2. "Agreement" The Form setting out the Subscriber's details, together with all annexures attached thereto, the Subscriber

Terms and Conditions and the Acceptable Usage Policy

available at www.infraplex.net/aup;

1.3. "Charges" The connection charges, equipment lease charges, monthly service charges, usage charges and any other charges pertaining to the provision of the Services and any other services provided to the Subscriber in terms of the Agreement;

1.4. "Contract Term" a period, as indicated under the Package / Service Options: on the first page, commencing on the Effective Date of the Agreement, and continuing for the period as indicated thereafter;

1.5. "Effective Date" Notwithstanding the date of signature of the application form, shall be the date of activation of the Service;

1.6. "Installation" The installation of Terminal Equipment at the Subscriber's premises subject to a site assessment and approval

by the Service Provider;

1.7. "Internet" The interconnected system of Networks that connects

computers around the world via the Transmission Control Protocol TCP/Internet Protocol ("IP");

1.8. "Network" The data and voice network established and operated by Infraplex (Pty) Ltd from time to time;

1.9. "Network Services" ("NS") or "Services", "Internet" and "Voice Over Internet Protocol" ("Voice over IP") is the value-added IP

Network and Services, made accessible to the Subscriber by the Service Provider in terms of this Agreement;

1.10. "Network Access Numbers" The telephone access numbers, IP addresses, unique user names or subscription numbers used to identify Subscribers having access to the Network;

1.11. "Order", an order placed by a Subscriber, with the Service Provider for the provision of Services;

1.12. "Parties", Service Provider, Network Operator and Subscriber and "Party" refers to either of them as so determined by the context;

1.13. "Service Provider", Infraplex (Pty) Ltd, registration number 2014/090397/07;

1.14. "Subscriber", the party referred to on the first page of this Agreement;

1.15. "Terminal Equipment", The approved Service Provider or other approved and applicable user terminals, including any telephones, handsets or other equipment used by the Subscriber to send and/or receive any data or signal via the Network, and may include any other special equipment provided by the Service Provider or Network Operator in order to facilitate the Network Services and/or any future enhanced services to the Subscriber;

1.16. "VAS", The Value-Added Services offered from time to time by the Network Operator and/or Service Provider;

1.17. "VAT" Value Added Tax as defined in the Value Added Tax Act 89 of 1991.

2. Commencement and Termination

2.1. This Agreement shall commence on the Effective Date and shall,

subject to the provisions of clause 7 and 9 below, continue for at

least the Contract Term.

2.1.1. This Agreement shall continue on a month-to-month

basis after expiration of the Contract Term, unless it is

terminated by the Subscriber as follows: -

2.1.2. by the Subscriber, within a period of 5 (five) days from

the Effective Date, should the Subscriber reasonably

determine that the Service is unacceptable in terms of

its speed and quality, verified by independent means

including a speed test from broadband speed (www.speedtest.net) or the software-based Mean

Opinion Score (MOS) test (3.25) for VoIP quality; and/or

2.1.3. by the Subscriber, by giving the Service Provider A

full calendar months written notice of termination starting on the first of the month;

2.2. Notwithstanding the use of agents or other intermediaries

(Delegated Service Providers) appointed by the Service Provider,

the order placed by the Subscriber ("the Order") is an Order

made by the Subscriber to the Service Provider and will be

considered once received by the Service Provider. Service

Provider's acceptance of the Order shall be communicated by

the activation of the Terminal Equipment, as contemplated in

clause 2.1 and upon which activation the Agreement shall

become binding between the Service Provider and the

Subscriber whether or not the Subscriber was notified of the

acceptance.

2.3. The Subscriber may not cancel or terminate the Agreement and

demand reimbursement for Terminal Equipment or any damages

of whatsoever nature because of the Subscriber's relocation to

an area outside of the Service Provider's coverage.

3. Supply and installation of Terminal Equipment and Network Services

3.1. The Order placed by the Subscriber with the Service Provider is

subject to Service Provider's approval in its sole discretion, as

contemplated in clause 2.2. If the Service Provider does not

approve the Order, it shall not be under any obligation to the

Subscriber to give reasons for its decision

3.2. Should the Service Provider approve the Order by installing

and/or activating the Terminal Equipment, the Service Provider

shall use its best endeavours to promptly comply with any supply

and/or delivery and/or installation requirements recorded in the

Order but shall not be liable to the Subscriber in the event that

such supply and/or delivery and/or installation is delayed or

cancelled, for whatsoever reason. The Service Provider may at

its sole discretion refer the Subscriber to a third party who may

undertake the installation of the Terminal Equipment in its own

name and behalf and not as an agent of the Service Provider.

The Subscriber shall make the premises available to the Service

Provider and/or its agent at all reasonable times for the purpose

of assessing same and installing the Terminal Equipment.

3.3. The Subscriber shall be responsible for obtaining all necessary

licenses and approvals imposed by any competent authority

and required for the purpose of any such supply and/or delivery

and/or installation required in order to provide the NS and/or

Services, and the Subscriber hereby indemnifies the Service

Provider against any claim or liability suffered by the Service

Provider by reason of such licenses and/or approvals not having

been obtained.

3.4. All risk associated with the Terminal Equipment supplied and

delivered by the Service Provider to the Subscriber shall pass to

the Subscriber on delivery.

3.5. If any Terminal Equipment is damaged, the Subscriber shall

immediately notify the Service Provider of the circumstances in

writing. The Subscriber will in any event remain liable to make

payment to the Service Provider for all charges and costs set out

in clause 4. Should the Subscriber demonstrate to the Service

Provider's sole satisfaction that the fault in the Terminal

Equipment is attributable to the Service Provider, the Subscriber

shall then be credited by the Service Provider, pro-rata, for the

period in which the NS and/or Services could not be provided.

3.5.1. The Service Provider shall as soon as reasonably

possible replace the Terminal Equipment.

3.5.2. The cost of this replacement equipment shall be for the

Subscriber's account, unless the Subscriber's selected

package includes replacement by the Service Provider, or the Subscriber's direct or indirect

negligence reasonably led to such loss or damage. In

the case of Subscriber's direct or indirect negligence,

the Service Provider shall replace the equipment as

soon as practical at Subscriber's expense, and once

payment of such costs has been made by the Subscriber.

3.5.3. Loss of the Terminal Equipment by theft is specifically

excluded and costs of replacement shall be borne by

the Subscriber.

3.5.4. The replacement of the Terminal Equipment and/or the

allocation of a new access number for any reason, shall

in no way be deemed to constitute a termination of the

Agreement which shall continue to be of full force and

effect, subject to clause 2.

3.6. The Subscriber hereby warrants and undertakes in favour of the

Service Provider that the Subscriber:

3.6.1. shall not use nor allow the NS and/or Services to be used

for any improper, immoral or unlawful purpose, nor in

any way which may cause injury or damage to persons

or property or an impairment or interruption to the NS

and/or Services.

3.6.2. shall only use the Terminal Equipment provided by

Service Provider (or other compatible equipment

approved in writing by Service Provider) and shall

comply with relevant legislation and regulations

imposed by any competent authority and all directives

issued by the Service Provider relating to the use of the

Terminal Equipment and the provision of the NS and/or

Services.

3.6.3. Shall have no right, title or interest in the Terminal

Equipment issued to the Subscriber or the software

contained therein and ownership thereof shall vest with

the Service Provider and/or any third party appointed

by the Service Provider, as set out in clause 3.2. In the

event of this Agreement being cancelled or terminated

for any reason, the Subscriber will make the Terminal

Equipment immediately available for collection by the

Service Provider or its agent and hereby waives any lien

and/or right of retention that may exist over same.

3.6.4. Shall not, nor permit any third party, to reverse

engineer, decompile, modify or tamper with the

software contained in or pertaining to any Terminal

Equipment.

3.7. Should the Subscriber exceed the monthly data allocations to

the Subscriber's account, when buying a fixed amount of data,

the Subscriber shall be liable, on demand, to make payment of

the data usage over and above that allocated to the Subscriber

in terms of this Agreement. The Subscriber shall be entitled to

purchase top up data, however, the Service Provider may at its

sole discretion limit the Subscriber's top up data and/or usage

which is in excess of the fair usage policy determined by the

Service Provider from time to time at its sole discretion.

3.8. Subscriber agrees not to resell, distribute, sublease or render any

Internet, data, telephone or Internet Service Provider ("ISP")

services to any Third Party via the Service Provider's Network or

NS and/or Services, whether for profit or for any other purpose,

without the prior written consent of the Network Operator and

Service Provider. Any breach of this section is conclusive grounds

for immediate termination and civil claims by the Network

Operator and/or Service Provider. Page 3 of 5 Initial _____

4. Charges

4.1. In consideration for the provision of the access to the internet,

Network, Services, NS, Terminal Equipment and any other services

supplied by the Service Provider to the Subscriber, the Subscriber

shall affect payment to the Service Provider for the applicable

charges, as detailed on the first page of this Agreement and

whether or not the Network or Services have been, or are being

utilized by the Subscriber.

4.2. The Service Provider may at its sole discretion, by written notice

to the Subscriber, vary future monthly charges, either in whole or in part, with effect from the date specified in such notice.

4.3. Unless otherwise agreed to by the Service Provider in writing, the

Subscriber shall affect payment to the Service Provider:

4.3.1. for the supply and delivery of Terminal Equipment and

installation on presentation of an invoice and against

such delivery

4.3.2. of monthly service charges monthly in advance and of

all other charges, monthly in arrears, in either event in

full, by the 7th (seventh) day of the month of invoice

date, unless agreed otherwise in writing.

4.4. Notwithstanding the provisions of clause 4.3, the Service Provider

may at any time, on reasonable written notice to the Subscriber,

vary its invoicing and payment procedures and requirements. All

payments due to the Service Provider shall be made by the

Subscriber by EFT (Electronic Funds Transfer) or direct debit should

this have been agreed to in writing.

4.5. The Service Provider shall send a monthly statement to the

Subscriber at the e-mail address supplied by the Subscriber on

the first page of this Agreement. It shall be the duty of the

Subscriber to check the statement to ensure that the contents

thereof are correct. Unless a query is raised in respect of the

contents of the statement within 7 (seven) days from the date

thereof, the contents of the statement shall be deemed to be

correct.

4.6. Any migration from one package option to another shall, for the

duration of this Agreement, be subject to the Service Provider's

approval in writing in its sole discretion and the Service Provider

shall be entitled to levy fees for migrations, which shall be paid

by the Subscriber on receipt of an invoice and payment prior to

any migration.

4.7. The Service Provider reserves the right to charge a cancellation

penalty.

4.8. The Service Provider reserves its right to cap off-net (internet) and

on-net (Service Provider to Service Provider) traffic as per its

capping limits applicable from time to time. In the event of the

Subscriber's account being capped, the Service Provider

reserves the right to charge the Subscriber for every gigabyte (or

part thereof) utilized over and above the cap limit, which

amount shall be payable by the Subscriber on receipt of an

invoice.

5. Suspension

5.1. The Service Provider may at any time, without notice to the

Subscriber and in any manner whatsoever, suspend the

Subscriber's access to the NS and/or Services, if:

5.1.1. Any modification, maintenance or remedial work is

required to be undertaken, pertaining in any manner

whatsoever, to the NS, Services or the Network. Service

Provider will endeavour to inform the Subscriber

timeously, in the event of planned maintenance.

5.1.2. the Subscriber fails to perform any of his or her

obligations, or breaches any terms of this Agreement (in

which event Service Provider may also suspend the

Subscriber's use of the Terminal Equipment).

5.2. Service Provider reserves the right to require the Subscriber to

effect payment of any applicable reconnection charges

pursuant to the restoration of the NS or Services suspended in the

circumstances contemplated in clause 5.1.2. If the Subscriber's

access to the Network is suspended, the Subscriber shall still be

liable for the monthly service charges during any such period of

suspension.

6. Limitation of Liability

6.1. Without detracting from any of the other provisions of this

Agreement, the Service Provider shall not be liable to the

Subscriber for any loss or damage suffered by the Subscriber and

whether the same is direct or consequential, if:

6.1.1. the Service Provider fails for any reason whatsoever to

supply and/or deliver and/or provide installation of any

Terminal Equipment either on the required date or at

all; and/or

6.1.2. the NS or Services are interrupted, suspended or

terminated for any reason whatsoever; and/or

6.1.3. the Service Provider fails to suspend the provision of the

NS or Services to the Subscriber in terms of an arrangement between Service Provider and the

Subscriber or after the Subscriber has, in writing,

specifically requested Service Provider to do so in order

to limit the charges; and/or

6.1.4. such loss or damage was caused by any negligent act

or omission on the part of the Service Provider, its

employees or its agents.

7. Breach

7.1. If the Subscriber commits a breach of any of the terms and

conditions hereof, save for as set out in clause 7.2, and remains

in default for a period of 7 (seven) days after delivery to the

Subscriber of a written notice (“notice of breach”) from the

Service Provider calling for such breach to be remedied, the

Service Provider shall be entitled forthwith and without further

notice to the Subscriber to terminate the Agreement, suspend

the NS or Services and/or claim specific performance of all of the

Subscriber’s obligations, including the immediate payment of all

sums of money payable by the Subscriber, whether or not then

due, in either event without prejudice to the Service Provider’s

right to claim such damages as it may have suffered by reason

of such breach or failure.

7.2. Without prejudice to the provisions of clause 7.1 above, the

Service Provider may forthwith terminate the Agreement, and

suspend the NS or Services at any time without giving Subscriber

notice of such termination if:

7.2.1. the Subscriber fails to make payment of any charges on

or before the due date for payment thereof; and/or

7.2.2. the Subscriber, within a 12 (twelve) month period

calculated from a notice of breach, receives a further

2 (two) notices of breach; or

7.2.3. if the Subscriber is sequestrated, liquidated or placed

under judicial management or business rescue,

irrespective of whether any of the aforesaid are

provisional or final; or voluntary or compulsory.

7.3. Any Termination pursuant to the preceding provisions of this

clause shall be without prejudice to any claim the Service

Provider may have against the Subscriber in respect of any prior

breach of the terms and conditions of this Agreement by the

Subscriber.

7.4. Without derogating from any other rights or remedies available

to the Service Provider in terms of this Agreement or at law, in the

event of the Agreement being cancelled by the Subscriber (for

whatsoever reason) prior to the expiry of the Contract Term or

any subsequent Contract Term, or in the event of the Service

Provider electing to terminate the Agreement pursuant to any

breach by the Subscriber which entitles the Service Provider to

cancel:

7.4.1. The Subscriber shall be liable to the Service Provider

and hereby agrees to pay on demand, an amount

equal to 1 (one) months charges;

8. Insurance

8.1. The Service Provider may act as a collection agent for insurance

brokers and/or underwriters in respect of the optional insurance

of the Terminal Equipment and related risks as referred to on the

first page of this Agreement. The Service Provider shall not be

liable to the Subscriber under any policy issued or claim declined

pursuant to the Subscriber's election to take insurance as

provided, the Service Provider acting in such capacity as

representative of the insurance broker and/or underwriter.

8.2. Unless the Subscriber specifically elects to take insurance for theft

of the Terminal Equipment and related risks or in accordance

with the procedures introduced by Service Provider from time to

time, the Subscriber shall not be covered in respect of the

Terminal Equipment and related risks and shall be liable for any

costs occasioned thereby, which shall be payable on receipt of

an invoice.

8.3. If at any stage before or after the Subscriber elects to take

insurance, the Subscriber requests from the Service Provider a

summary of the terms and conditions of the applicable insurance

policy, the Service Provider shall use its best endeavours to furnish

same to the Subscriber as requested. It shall be the responsibility

of the Subscriber to obtain and be familiar with the terms and

conditions of the insurance policy applicable.

8.4. It shall be the responsibility of the Subscriber to ensure that the

premiums in respect of the insurance policy are paid timeously

and in full, and if for any reason the Service Provider omits to

include insurance charges in a statement to the Subscriber, the

Subscriber shall forthwith notify the Service Provider of such

omission. The Service Provider may rectify the omission by

invoicing the Subscriber's with any amounts in arrears, subject to

any terms and conditions, which may be applicable under the

relevant policy.

8.5. Save as provided herein, any queries which the Subscriber may

have regarding or arising from the insurance of the Terminal

Equipment and related risks, shall be directed to the insurance

administrators or brokers whose particulars may be obtained by

the Subscriber from the Service Provider.

9. General

9.1. In the event of the Subscriber failing to effect payment of any amount owing by it to the Service Provider on due date, then without derogating from the Service Provider's rights in terms of clause 7, the Subscriber shall be liable to effect payment of interest to the Service Provider on the amount so owing at the prime interest rate as published from time to time, plus 2% (two percent), compounded monthly, from due date to date of payment in full.

9.2. Unless specifically stated otherwise, all prices and charges set out in this Agreement and any price list are Inclusive of Value-Added Tax and excludes any other applicable tax or duty, the liability of which shall vest with the Subscriber.

9.3. The rights and obligations of the Subscriber in terms of this Agreement may not be ceded or delegated to any third party. The rights and obligations of the Service Provider in terms of this Agreement may be ceded and delegated by it to any party on written notice to Subscriber.

9.4. The Service Provider may change the terms and conditions of this Agreement because of changes in taxes, laws, regulations, the

terms and conditions of the licenses issued to the Network

Operator, or any circumstances or events similar to the foregoing. The Service Provider shall notify the Subscriber of any changes as contemplated herein in writing.

9.5. A certificate under the hand of any Manager of the Service Provider certifying the sum of any amount owing by the

Subscriber to the Service Provider shall be prima facie proof of its contents and sufficient proof for the purposes of enabling the Service Provider to obtain any judgment or order against the Subscriber.

9.6. In addition to these terms and conditions, the Subscriber shall be bound by the terms and conditions applicable to the VAS offered by the Network Operator or Service Provider. The

Subscriber may be required to subscribe to any VAS that forms Page 4 of 5 Initial _____ part of a mandatory subscription package, where applicable.

The Subscriber has the right to request in writing to be exempted from such a subscription, which exemption shall be provided at the sole discretion of the Service Provider.

9.7. In the event of the Network Operator or Service Provider

instituting legal proceedings against the Subscriber to recover

amounts due to the Service Provider or take any other legal steps

arising out of this Agreement, the Subscriber shall be liable for

legal costs on the scale as between attorney and own client.

9.8. Should the Subscriber be placed under administration,

sequestration or liquidation proceedings, or suffer any other legal

disability which will negatively affect the Subscriber's ability to

make payment to the Service provider, the Subscriber is required

to notify the Service Provider, in writing, within 7 (seven) days of

occurrence of any of the above events.

10. Consent/Authority

10.1. The Subscriber hereby consents/authorizes the Service Provider

to disclose the Subscriber's name, address and personal details

to any party whenever it is reasonably necessary for the Service

Provider to properly perform its functions or protect its interests,

or for the purpose of enabling the Network Operator and/or

Service Provider to provide emergency Services to the

Subscriber, or directory or repair services and information to

Network users generally. In addition, the Subscriber consents to

the Service Provider using any information supplied by the

Subscriber for the purposes of informing Subscribers of the Service

Provider's services, which may interest the Subscriber from time

to time.

10.2. Subscriber hereby consents/authorises the Service Provider at

any time, without notice to the Subscriber, to obtain information

about the Subscriber's profile from any authorised and registered

credit reference agency in the Republic of South Africa.

10.3. The Subscriber consents/authorizes the Service Provider to

provide regular reports in respect of Subscriber's payment

conduct to any authorized and registered credit reference

agency in the Republic of South Africa.

10.4. The Subscriber consents/authorizes receiving marketing,

promotional updates and client satisfaction surveys from the

Service Provider.

11. Equipment and conditions applicable

11.1. The provision of Terminal Equipment by Service Provider to the

Subscriber at a subsidized price as set out on the first page of this

Agreement shall be subject to the following terms and

conditions:

11.1.1. In the event of early termination of this Agreement for

whatsoever reason, the Subscriber shall be obliged to effect payment to the Service Provider of the amount due by, or any amount that it is legally bound to pay to the Service Provider, in terms of this Agreement including but not limited to a cancellation fee equal to 1 (one) months' charges and any applicable penalty/ies.

11.1.2. All risk in and to the Terminal Equipment supplied and delivered by Service Provider to the Subscriber shall pass to the Subscriber on delivery.

11.1.3. Service Provider's obligations in terms of any warranties pertaining to the Terminal Equipment shall be limited to the warranty provided by the manufacturer of the terminal equipment. All delivery costs shall be for the Subscriber's account, and shall be payable on demand.

11.2. Should the Subscriber, upon installation of the Terminal Equipment discover any fault or defect in the Terminal Equipment, the Subscriber shall within 3 (three) days of the installation return the Terminal Equipment to Service Provider in the same condition and packaging as the Terminal Equipment

was purchased along with the proof of purchase. Service Provider shall replace the damaged or faulty Terminal Equipment. In the event of the Subscriber not returning the Terminal Equipment packaging to the Service Provider, the Service Provider may charge the Subscriber a packaging fee.

11.3. The Service Provider reserves its right to limit the number of Terminal Equipment that may be linked to a Subscriber account. The Subscriber may only log onto the Network once from each account and may not establish multiple logon sessions simultaneously from the same account. The Service Provider reserves its right to charge an additional subscription amount to allow multiple simultaneous logons to the Network from the same account.

11.4. If the Subscriber migrates from one package option to another, the Service Provider may vary the amount of a discretionary subsidy applied at the time of the sale of the Terminal Equipment to the Subscriber, if any. If the subsidy amount is reduced, Service Provider shall be entitled to require the Subscriber to pay to Service Provider the amount by which the subsidy has been

reduced. It being understood that this charge does not constitute a migration fee, but enables Service Provider to adjust the subsidy amount to the amount that would have been applicable at the time of sale of the Terminal Equipment if the Subscriber had first chosen the package option to which the Subscriber is changing.

12. Miscellaneous Matters

12.1. Postal address:

12.1.1. Any written notice in connection with this Agreement

must be addressed for the Attention of the Service

Provider and shall be delivered to PostNet Suite 114,

Private Bag X10016, Edenvale, 1609.

12.1.1.1. In the case of the Subscriber, correspondence

will be addressed to the postal address and fax

number or email set out in the Subscriber details

on the first page of this Agreement to which

these standard terms and conditions apply, and

marked for the attention of the Subscriber. The

addresses chosen by the Subscriber shall be

its/his/her chosen domicilium citandi et

executandi of the Subscriber for purposes of this

Agreement.

12.1.2. The notice shall be deemed to have been duly given 7

(seven) days after posting, if posted by registered.

12.1.3. On delivery, if delivered to the party's physical address

12.1.4. On dispatch, if sent to the party's fax number or e-mail

address.

12.1.5. Either party may change its Postal, physical or e-mail

addresses for this purpose by giving notice in writing to

the other party, and which change shall take effect 7

(seven) days from receipt of such notice.

12.2. Entire contract: The Agreement contains all the express

provisions agreed to by the Parties with regard to the subject

matter of this Agreement and the Parties waive the right to rely

on any alleged express provision not contained in this

Agreement.

12.3. Representations: Neither party may rely on any representation,

which allegedly induced that party to enter into this Agreement,

unless the representation is recorded in the Agreement.

12.4. Variation, cancellation and waiver: No contract varying, adding

to, deleting from or cancelling this Agreement, and no waiver of

any rights under this Agreement, shall be effective unless

reduced to writing and signed by, or on behalf, of both the Parties

12.5. Indulgences: If either party at any time breaches any of that party's obligations under this Agreement, the other party ("the aggrieved party"):

12.5.1. may at any time after that breach exercise any right that may become exercisable directly or indirectly as a result of the breach, unless the aggrieved party has expressly elected in writing of a clear and unambiguous conduct, amounting to more than mere delay, not to exercise the right (if the aggrieved party is willing to relinquish that right, the aggrieved party will on request do so in writing). In particular, acceptance of late performance shall for a reasonable period after performance be provisional only, and the aggrieved party may still exercise that right during that period.

12.5.2. Shall not be estopped (i.e. prevented) from exercising the aggrieved party's rights arising out of the breach, despite the fact that the aggrieved party may have

elected or agreed on one or more previous occasions

not to exercise the rights arising out of any similar breach or breaches.

12.6. Applicable law: The Agreement shall be interpreted and implemented in accordance with the laws of the Republic of South Africa.

13. Blacklisting

13.1. The Service Provider may, without prejudice to any other rights which it may have under this Agreement or at law:

13.2. Notify credit bureaus of the Subscriber's default; and

13.3. Blacklist the Terminal Equipment to prevent the further use thereof.

14. Acknowledgements

14.1. The Subscriber acknowledges having read and accepted the terms and conditions of the Acceptable Use Policy on the Infraplex website (www.infraplex.net), as well as these Terms and Conditions.

15. Termination without Cause

15.1. Without prejudice to any other rights at law or set out in this Agreement, the Service Provider may terminate this Agreement upon written notice to the Subscriber in the event that the

Network Operator's License is revoked,
terminated or amended

for any reason whatsoever. In such event, the
Service Provider

shall not be liable for any damages, whether
special or general,

suffered by the Subscriber.

I acknowledge that I have read, understand
and agree to be bound by the subscriber

standard terms and conditions.

Full Name

Date

Authorized Signature
