

## What is wrong with my internet?

You have just been installed with fibre to the home (FTTH) and were told its 10 (or a hundred) times faster than your old connection. Yet your phone still takes a while to open up that busy website and movies hang every now and then. Sometimes you cannot connect at all! The reality is that if your devices were all plugged into the fibre directly it would be a hundred times faster and work 99.9% of the time... and unfortunately plugging everything in is inconvenient and not always possible. The convenient alternative is connecting everything wirelessly by using your home WiFi network. However wireless networks have some shortfalls you need to know about. This diagram helps you understand WiFi and how to make it work optimally so you can get the speeds you are paying for throughout your home, on all devices.

