



infraplex

Corporate Profile  
2021

# About us

With the future in mind, Infraplex has positioned itself to provide comprehensive technical solutions to our clients to cater for all-inclusive service needs. With the telecommunications industry constantly evolving we know how important it is to not only cater to all your needs, but to bring you quality and reliability. Our diverse product catalogue caters for connectivity, communication, security, and support needs. Infraplex provides connectivity, data, voice and a host of related value-added ICT services. Our network design and Managed services allows us to connect customers just about anywhere in South Africa and offer world class service we are proud of and passionate about.

Infraplex solutions include a range of ICT and value added services.



# VISION

We are a World Class Information Technology and communication solutions provider.



# MISSION

People. Service. Innovation.



# COMPANY VALUES



Accountability



Respect



Customer



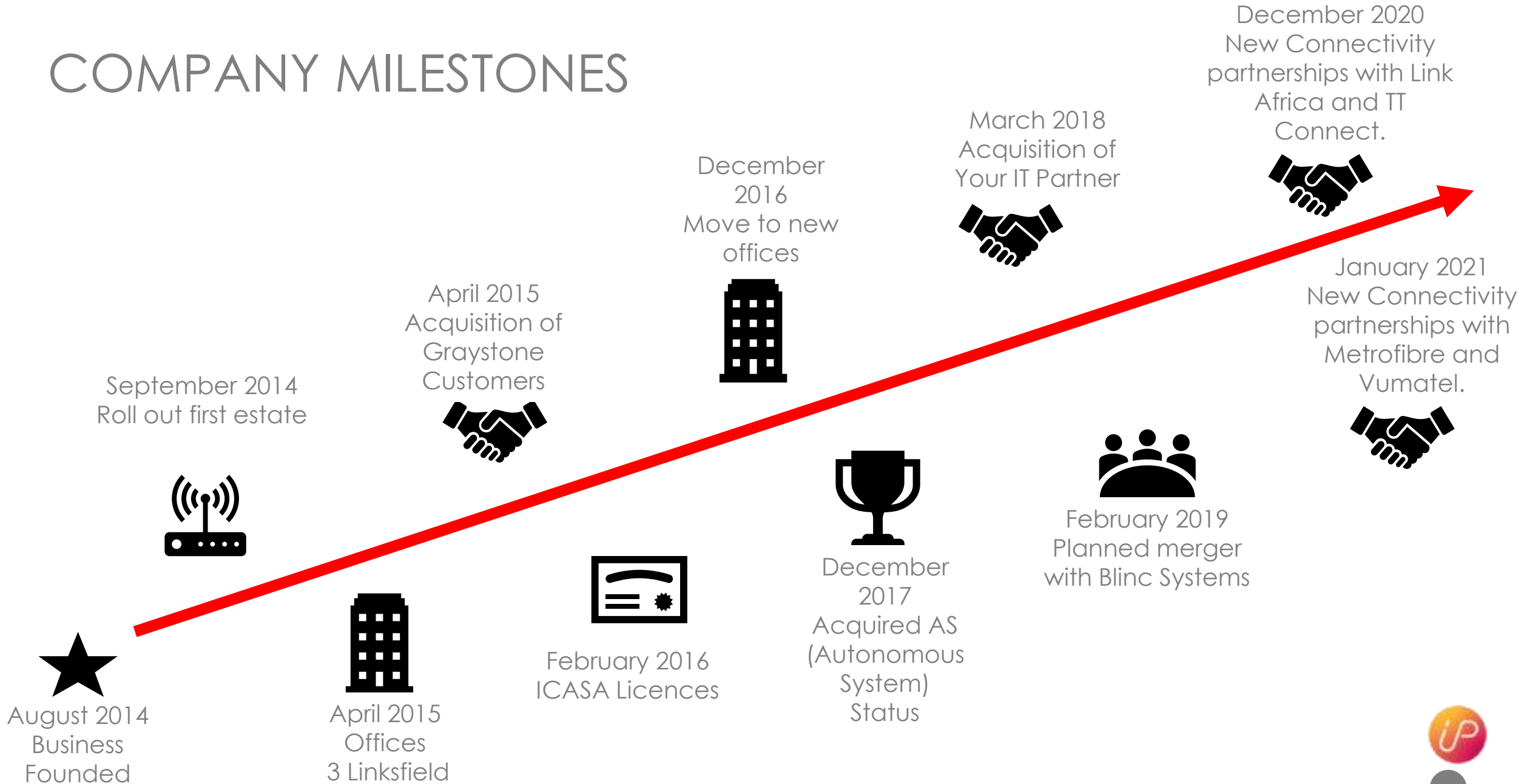
Quality



Integrity



# COMPANY MILESTONES



# WHY CHOOSE INFRAPLEX

- Regulatory
  - ICASA fully licensed telecommunications and information technology company.
  - ISPSA – Registered (Internet Service Provider Association of South Africa)
  - WAPA – Registered (Wireless Access Provider Association)
  - Microsoft Partner registered
  - Sophos accredited
- Customer
  - We pride ourselves in providing outstanding service.
  - The need for high speed, reliable and stable connectivity to support our customers growing demand for data, voice, information sharing, security, streaming and high capacity downloads.



# WHY CHOOSE INFRAPLEX

## Skills

- We have in excess of 187 years combined experience and our goal is to stay at the forefront of global trends to understand and implement solutions in the dynamic environment we operate within.





# FOOTPRINT

Coverage within South Africa

- Major and outlying cities and towns within South Africa



# DIRECTORS



**Duncan Gilliland**  
Founder and Managing Director



**Paul Mendes**  
Operations Director



# Managed Service provider (MSP)

## Support

- Contracted
  - Server
  - Desktop
  - Network
  - Device
  - Google Apps
  - Pastel
  - N-Central / Automate
  - QuickBooks
  - Drop Box
  - Backup solutions
- Ad-hoc
- Desktop
- Network
- Device
- After sales hardware
- Hardware Sales (Consumable sales – commercial)
- Application/Cloud Services
  - Office 365
  - Azure
- Networking
  - Wireless
  - Fibre & Splicing
  - Copper (ethernet)



# Internet service provider (ISP)

## Connectivity

- Wi-Fi (licenced & unlicensed)
- Fibre/FTTX/FTTH/XDSL
- ADSL
- Mobile/LTE
- Satellite

## Hosting

- Domain
- Website
- Email
- Co-location hosting

## Broadband

- Internet
- VPN



# Voice over internet Protocol (VOIP)

- Hosted PBX
- On premise PBX
- SIP
- Call Centre
- Voice Recording
- IVR
- TMS



# CYBER SECURITY

- Firewall
- Anti-virus
- Anti spam
- Compliance
- Consulting



# SECURITY

- Physical Security
  - Biometrics
  - Access Control
  - Electric fence
  - Alarms
- Surveillance Systems
- Intercoms



# Other services offered

- High site rental/establishment
- Website Design
- Radius authentication
- Consulting
- DSTV





# Contact Details

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Operating Hours: 08:00 – 21:00

Monday – Sunday  
Including public  
holidays

